

FIRST LAST

Agile Coach

New York City, NY 10000 · first.last@resumeworded.com · +1 (212) 123-4567

PROFESSIONAL EXPERIENCE

RESUME WORDED

San Francisco, CA and New York, NY

Agile Coach

2017-Present

Scrum Master

2013-2017

- Led a team of 10 agile coaches to execute the strategy by providing coaching and training support to over 60 teams across 3 geographic locations.
- Responsible for defining the agile transformation strategy for Enterprise Data Services, a 700+ associate organization.
- Provided weekly reporting at the team and LOB level on team performance against agile measurements.
- Mentored and trained over 100+ Scrum Masters, teams, and agile coaches.

Selected Project Experience

- Training Courses
 - Created and conducted 10 training sessions annually for Scrum Masters and teams related to agile best practices; sessions were attended by over 100+ employees over 3 years
 - Improved team dynamics and performance, increasing efficiency by 35%.
- Lead Management System
 - Managed team of 10 and created a web based tool that manages all leads that come in via Online Quote applications.
 - Leads are routed, tracked, and assigned to specific agents based on zip codes.
 - LMS detects location of leads and route to appropriate users in offices which manage leads in the area.
 - Application serves in 30+ states across the United States.

GROWTHSI

New York, NY

Project Manager

2012-2013

- Managed and coached SCRUM team using Agile Methodology of 2 weeks spring cycles to deliver software on time and within budget.
- Coached over 5+ teams within SIG to deliver all projects using Agile Methodology.
- Managed a team of 5 supporting all projects within the Trading Info Systems (TIS) group / Clearing, a group which drives 60% of the company's revenue

EDUCATION

GROWTHSI

San Francisco, CA

Master of Science in Management with Honors; Major in Management

2011-2012

- Awards: Bill & Melinda Gates Fellow (only 5 awarded to class), Director's List 2017 (top 10%)

RESUME WORDED UNIVERSITY

New York, NY

Bachelor of Science, Major Business Management

2007-2011

- Completed one-year study abroad with Singapore University

ADDITIONAL INFORMATION

- Technical Skills: Scrum, Microsoft Project, Agile & Waterfall Methodologies, Microsoft SQL Server, Kanban, JIRA, Rally
- Certifications: Project Management Professional (PMP) (August 2016), Certified Agile Coach (January 2013)
- Awards: RW's Top 30 Under 30 (2011); Won nationwide case competition out of 500+ participants (2013)