

FIRST LAST

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PROFESSIONAL EXPERIENCE

Resume Worded, New York, NY Jun 2018 – Present

QA Manual Tester

- Enabled critical test case complexity metrics with support for Rapid adoption of functional automation using a scriptless test case adaptor by standardizing a Test Case construction method that was built Automation-ready & supported a test automation framework leading to a 45% increase in reusability with reductions in TCO approaching 25%.
- Optimized scripting, modularity, & maintenance which resulted in an 18% decrease in workflow friction.
- Increased the company's ability to take and complete projects without increasing manpower by 15% by reducing QA testing turnaround time by 30%.

Growthsi, New York, NY Jan 2015 – May 2018

QA Manual Tester

- Restructured utilities & improved the process documentation leading to a 40% reduction in client support tickets & an 80% increase in uptime.
- Achieved department-wide improvement metrics based on QA scorecard through the 46% & 22% workload reduction of the customer support & IT departments respectively.
- Standardized Test Plan, Test Scripts/Test Cases, Daily Status Reports, etc., documents leading to a 20% increase in productivity.
- Established monthly sprint backlog items as well as performed agile meetings while updating the activities in Microsoft TFS in an optimized manner which resulted in saving 10 hours of monthly lost time.

RW Capital, San Diego, CA May 2008 – Dec 2014

QA Manual Tester (Nov 2011 – Dec 2014)

- Optimized the build process by increasing the system's quality level and reducing 45% of defects found.
- Established proper team communication that identified, triaged, reproduced, & fixed found issues using JIRA increasing the overall workflow by 25%.

Junior QA Manual Tester (May 2010 – Oct 2011)

- Wrote & optimized test scripts in towels which led to a 9% reduction in the overall testing hours.
- Created traceability matrix to fill in the gap between requirements and tests covered contributing to the 10% increase in test case count.

EDUCATION

Resume Worded University, San Francisco, CA May 2010
BSc. Computer Science

SKILLS

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|------------------------------|----------------------|-----------|---------------------|
| • Test Automation Frameworks | • Microsoft TFS | • TestNG | • Source Versioning |
| • Java | • CharlesProxy | • JIRA | • JUnit |
| • Javascript | • SQL/NoSQL | • Jenkins | • Scrum |
| | • Selenium/Webdriver | • Agile | • ... |