RONALD BARNES

Project Director

Contact Information

Atlanta, GA

(320) 555-9662

rbarnes@example.com

Skills

- Computer System
- Financial Systems
- CMS
- Architecture
- Special Events
- Cost Control
- Key Stakeholders
- Portfolio
- POS
- Oversight

Employment History

Project Director 2020 - Present

HP • Atlanta, GA

- Provided subject matter support in all areas of the Project Management Body of Knowledge to the project.
- Managed P&L, strategic partnerships, government contracts and oversight to GSA schedule procurement and compliance.

Program Manager 2018 - 2020

Sprint • New York, NY

- Launched KANA based Wizard Knowledge Management System in over 20 Consumer Care call centers.
- Provided project management to external customers for installation of voice and data networks.
- Develop project schedule, review project scope and requirements.
- Frequent utilization of Omniture analytics tools and Daptiv Project portfolio management solution.

Information Technology Manager 2010 - 2018

IBM • Armonk, NY

- Served as Scrum Master/Agile Lead for projects as they transitioned from incubator phase to product line manager.
- Installed the Nortel VPN client on the Windows 2003 server.
- Design and build Cloud Solutions based upon IBM Softlayer public and private Cloud offerings.
- Participated in definition and finalizing the Project Management system for the CIO Integration Team.

Systems Manager 2009 - 2010

Verizon • New York, NY

- Implemented new disaster recovery programs to ensure continuous processing for accounting systems.
- Installed, configured and troubleshoot server issues across LAN/WAN.
- Provide management of various projects within the End User Support Team.
- Completed the capacity planning for hardware required for production needs.

Education

Bachelor's Degree Business 2000 - 2003

DeVry University • Oakbrook Terrace, IL