

# First Last

## Entry Level QA (Quality Assurance) Tester

### WORK EXPERIENCE

#### Resume Worded, New York, NY

Entry Level QA (Quality Assurance) Tester 01/2015 – Present

- Resolved critical system issues and ensured timely delivery of quality products in collaboration with 10+ development teams.
- Designed and executed tests on an enterprise-wide data management application, which impacted overall department productivity by 20%.
- Evaluated 50+ applications for efficiency gains and identified areas of improvement; improved department workflow by 7% annually.
- Collaborated with a 20-person scrum team to ensure all stories had well-defined acceptance criteria and test plans.

#### Growths, San Francisco, CA

Mobile Developer 06/2010 – 12/2014

- Launched a new mobile app that generated 20K downloads within 24 hours of release on the App Store.
- Created Objective-C libraries and APIs that are universally compatible with 80+ different apps.

### VOLUNTEERING ACTIVITIES AND EXTRACURRICULARS

#### Resume Worded's Business Society, New York, NY

System Admin 06/2009 – 04/2010

- Transformed the company's web server from an outdated Apache to a modern LAMP stack, which improved site performance by 74%.
- Analyzed user errors to reduce computer system downtime by 82% in the first week on the job.

### PROJECTS

Optimizing Legacy Software Products 05/2009

- Converted legacy software programs to state-of-the-art technology that increases system usability and productivity by 30%.
- Designed an innovative method to conduct manual and automated tests on 10+ software features of HPE Proliant Servers.

Modern Bug Detection Techniques 04/2009

- Discovered 10+ new methods to monitor bug fixes and patch sets for proprietary mobile applications.
- Developed a technique to boost bug detection rate, which increased the accuracy of QA testers by 97%.

### CONTACT

- Manchester, NH (Open to Remote)
- +1-234-456-789
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### SKILLS

#### Hard Skills:

- Bug Tracking (Advanced)
- Black Box Testing (Experienced)
- Regression Testing
- Software Testing
- User Acceptance Testing

#### Techniques:

- Test Automation
- Agile Methodologies
- Quality Assurance

#### Tools:

- Jira
- SQL
- Selenium
- Katalon Studio
- Java

- Don't forget to use [Resume Worded](#) to scan your resume before you send it off (it's free and proven to get you more jobs)

### EDUCATION

#### Resume Worded University

Associate of Science

Information Technology

Boston, MA – 05/2010

Awards: Resume Worded Teaching Fellow (only 5 awarded to class), Dean's List 2012 (Top 10%)

### OTHER

- ISTQB Certified Tester
- Certified Software Quality Analyst
- Certified Software Quality Analyst).