**First Last**

Technical Program Manager

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WORK EXPERIENCE

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Resume Worded, New York, NY 09/2015 – Present *Augmented reality startup with 50+ employees and $100m+ annual revenue*

**Technical Program Manager**

● Delivered complex technical projects within the agreed scope, budget, and timelines in collaboration with 10+ cross-functional teams.

● Created project plans and identified critical milestones by tracking progress using 20+ project metrics in the first month.

● Partnered with 30+ technical teams to understand project requirements by providing guidance and ensuring project deliverables exceeded quality standards by 98%.

● Communicated the progress of technical and non-technical risks to 150+ stakeholders, improving their decision-making by 72%.

Polyhire, London, United Kingdom 10/2012 – 08/2015 *Provides quality assurance and control testing for global markets*

**Business Analyst**

● Conducted data analysis to identify 10+ major trends and insights that improved 76% of decision-making processes.

● Gathered requirements and ensured project implementation by brainstorming with 230+ international stakeholders.

● Identified 40+ opportunities for process improvements and executed solutions that increased efficiency and productivity by 92%.

Growthsi, London, United Kingdom 07/2010 – 09/2012 *Career training and membership SaaS with 150,000 paying users*

**Technical Lead**

● Created a web-based application using Java/JEE that integrates with 1700+ user profiles and access feeds via an ETL process.

● Delivered a Growthsi Profile Access Management (GCPAM) platform from inception, which supports 130+ applications and cuts $10K in annual operations costs.

● Established communication channels with business users, external partners, and vendors, improving the resolution rate by 59%.

**Functional Tester,** ABC Company, London, United Kingdom 11/2008 – 12/2009 **Product Owner,** XYZ Company, London, United Kingdom 07/2005 – 10/2008

EDUCATION

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**Resume Worded University,** New York, NY 06/2005 Associate of Applied Science — Computer Science

SKILLS

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**Hard Skills**: HTML (Advanced), Facilitation (Experienced), Tracking, Requirement Gathering, Budgeting, Monitoring **Techniques**: Risk Management, Resource Allocation, Agile Methodologies, Cross-functional Team Leadership