

# Sutton Ware

Software Engineer

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## Details

[sutton.ware@gmail.com](mailto:sutton.ware@gmail.com)

(280) 658-1887

Grand Rapids, MI

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## Profile

I am a Software Engineer with over 3 years of experience in development and implementation of software solutions. I have expertise in developing applications using Java, HTML, JavaScript, and CSS. I have experience in working with databases such as MySQL, Oracle, and MongoDB. I have worked on projects for both web and mobile platforms, and I am well-versed in agile software development methodology. My greatest strength is my ability to think critically and solve complex problems. I have collaborated with teams of developers, designers, and project managers to deliver successful projects on time. I am highly organized and detail-oriented, with a strong focus on quality and customer satisfaction.

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## Employment History

### Software Engineer II at Microsoft Corporation, MI

Oct 2022 - Present

- Developed a software application prototype in 3 months, which enabled Microsoft to reduce its customer service costs by \$200,000 a year.
- Collaborated with a team of 5 software engineers to design a web-based application that increased user satisfaction ratings by 20%.
- Led the development of a new software product that generated over \$1 million in revenue within the first 6 months of its launch.

### Software Engineer I at Google LLC, MI

Sep 2020 - Sep 2022

- Developed a Google Cloud-based application that decreased end user response times by 45%, resulting in a 10% increase in customer satisfaction ratings.
  - Improved the scalability of an internal software platform by extending its capacity from 10 million to 50 million users, resulting in a 25% increase in daily active users.
  - Optimized code for a critical web service to improve performance by 40%, resulting in a 70% reduction in latency.
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## Education

### Bachelor of Science in Software Engineering at Michigan Technological University, MI

Sep 2015 - May 2020

Relevant Coursework: Programming in Java, Software Engineering Principles, Database Design, Operating Systems, Computer Architecture, Algorithms & Data Structures.

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## Links

[linkedin.com/in/suttonware](https://www.linkedin.com/in/suttonware)

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